

PRESS RELEASE

Innovation in Spare Parts Distribution and Dedicated Support for Customers, OEMs and the Community Conclude REPA's Highly Successful 2025

Cesena, December 18th 2025

Quick searches through digital tools, timely distribution of spare parts, continuous availability of original parts, together with a focus on employees and the local community, are the key elements of the projects carried out by **REPA** in the second half of 2025. All this comes at the end of a year that confirms REPA's mission to be a leader in high-tech distribution of mission critical spare parts, doing things the right way, every day with a focus on people, innovation and long-term partnerships.

Innovation at display at Host Milano

Innovation was at front and center of the 300 sqm booth of REPA and Parts Town at Host Milano show, latest October. With interactive screens showcasing REPA's webshop with its multiple search functionalities, OEM partnership and worldwide presence, and a 360-degree virtual reality tour of the company's advanced fulfillment centers, the leading distributors welcomed more than one thousand customers, operators and manufacturers from around the world interested in their comprehensive spare parts expertise.

OEM parts supply ensured even during the peak holiday season

As December's party season approaches, REPA is again extending its support to its OEM partners and customers throughout this busy period, by ensuring the continuous supply of original spare parts - helping keep restaurants and bars running profitably. This follows on from Summer 2025 where REPA enabled technicians and maintenance companies to maintain vital service support.

Even more original parts

The second half of 2025 saw several new partnerships built, with the likes of the one with the dough process machinery manufacturer Somerset Industries, the industrial kitchen equipment specialist Inoksan, and the heater and warming equipment provider Hatco. Moreover, coffee grinders spare parts for the Hemro brands Mahlkönig, Ditting, Anfim, and HeyCafé are now available worldwide, thanks to REPA's global reach.

Talent Acquisition

The company continues to invest in its people and culture, with REPA Italia strengthening its talent acquisition efforts, with a new career page highlighting position openings and showcasing the benefits of working at REPA, including continuous training and career development opportunities. In November, REPA Headquarters hosted a

presentation of the graphic novel “Non chiamatelo Raptus” (“Don’t Call It a Fit of Madness”) in recognition of International Day for the Elimination of Violence against Women. This was an opportunity to reflect on one of the company’s key values - commitment to safety in every aspect of its operations.

Charity initiatives for the local communities

REPA’s international reach, providing spare parts across Europe and beyond, is rooted in its strong local presence, with headquarters located in major European countries. Beside the support to technicians and manufacturers, the distributor has continued its commitment to charity initiatives, including overseeing food collection to support FEBA – the European Food Bank Federation – for International Day of Awareness of Food Loss and Waste in September, in cooperation with Fondazione Banco Alimentare and Associazione Emporio Solidale “Il Barco” di Cesena.

“We are proud to close the year on such a strong and fulfilling note - one in which we not only advanced our position as a provider of market-leading spare-parts solutions, but also expanded and deepened key partnerships across our industry. We’re equally honored to have strengthened our commitment to charitable and community initiatives. Looking ahead, we’re energized by the opportunities before us and remain dedicated to driving innovation and delivering the trusted partnership that our industry relies on.” — Alexander Wiegand, CEO, REPA

REPA

REPA is Europe’s leading distributor of spare parts for foodservice and refrigeration equipment, coffee and vending machines, and a trusted partner to OEMs, delivering the right part at the right time.

With the world’s largest inventory of in-stock original and universal spare parts, consumables and accessories, and a state-of-the-art network of automated fulfillment centers across Europe and beyond, REPA ensures the fastest delivery times in the industry.

AI-powered tools, 360° images, detailed exploded views, technical manuals and other search features available on its eCommerce platform and mobile app make part identification and ordering seamless. A team of industry experts speaking more than 20 languages helps customers find the perfect solution for every repair.

With REPA, keeping foodservice equipment running at its best every day has never been easier.

REPA is the European division of Parts Town Unlimited.

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